

# 2022 PENSION LAWYERS ANNUAL CONFERENCE Protection of Personal Information Act, 2013 (POPIA) – practical considerations for retirement funds

Desiree Reddy, Director, Norton Rose Fulbright

- Regulatory update
- Link between POPIA and the Promotion of Access to Information Act, 2000 (PAIA)
- Implementation trends
- Difficulties faced by retirement funds
- Breach response
- Questions



## Regulatory update



ASSOCIATION

- Recap on key terms
  - Personal Information
  - Responsible Party
  - Operator
- Is POPIA currently in effect?
  - Official commencement on 1 July 2020
  - o 12-month grace period ended 1 July 2021
- Information Regulator
  - Section 39 of POPIA
  - Chairperson Advocate Tansy Tlakula
  - Monitor and enforce compliance
- What do these developments mean for responsible parties?



#### POPIA and PAIA



- What is PAIA?
- Link between POPIA and PAIA
- PAIA manual
- Privacy policy



## Implementation trends



- Establishment of policies and procedures
- Appointment of an information officer and deputy information officer
- Operator contracts
- Training
- Electronic storage of personal information
- Measures relevant to special personal information
- On-going compliance



#### Common difficulties



- Registration of information officers with the Information Regulator
- Personal information relating to deceased members
- Cross-border transfer of information (section 72 of POPIA)
- Management of information requests
- Updating personal information



# Breach response



- Breach identification
- Notification of breach (section 22 of POPIA)
- Breach response
- Breach register



# Questions



# THANK YOU



